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Dear Valued Customer

TE Connectivity Circuit Protection extends our heartfelt condolences to those in and around the affected region of Japan. We are pleased to report that all our employees have been accounted for and are safe.

Minimal damage to our plant facilities in the Tsukuba region has affected our manufacturing operations, resulting in a temporary production delay. We expect to return to 100% operation by end of week local Japan time.

Although planned rotational electricity blackouts, gasoline shortages and aftershocks may continue to impact operations, our Management team in Tsukuba is committed to providing products and services as quickly as possible. We have deployed our global sales teams to assist and should the need arise we are prepared to engage our global operation infrastructure to overcome any shortages due to impeded operations in Japan.

In the meantime, our supply chain and customer service teams will continue to assess the impact of the situation in Japan that may affect current and future orders. A customer service representative will contact you directly should your order be impacted.

We are monitoring the situation at our Tsukuba facility and will keep you apprised of any changes that could impact your order. We will do our best to minimize any inconvenience this may cause you and thank you for your understanding and support during this difficult time.

Regards,

A handwritten signature in black ink that reads 'David C. Martin'.

David Martin  
VP and General Manager